

Medisolv Implementation Process

A review of the process and timeline to implement your Medisolv Platform solutions.

At Medisolv, we make your ENCOR implementation refreshingly clear and easy to follow. We'll lead you and your technical team through the entire process, step-by-step, to keep you on schedule and ahead of the quality improvement curve. The ENCOR solution requires data acquisition from your EHR which allows for timely monitoring of performance on quality measures with automated daily or weekly data loads directly from your EHR to Medisolv's secure cloud-based platform. The project plan below outlines our standard implementation process which covers the time between when you sign a contract and when you get access to the application loaded and ready with your data.

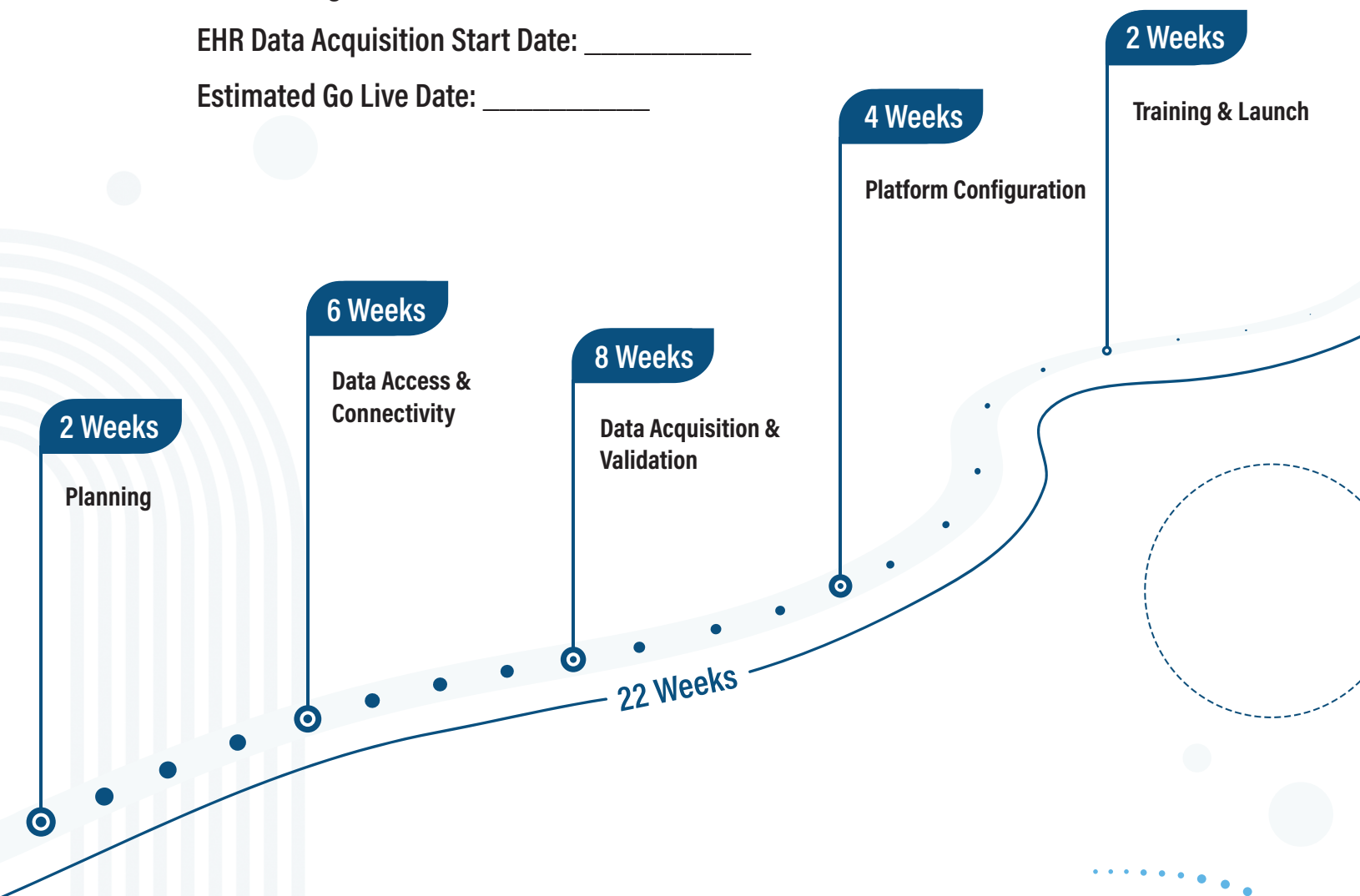
Key Dates

Estimated Time to Completion from Contract Signature: **22 weeks**

Contract Signature Date: _____

EHR Data Acquisition Start Date: _____

Estimated Go Live Date: _____



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PLANNING

Your project begins with a kickoff call with your Medisolv Clinical Quality Advisor and your Medisolv Technical Advisor to map out the weeks ahead and identify what people, permissions, and other resources your organization needs to put into place to prepare for a successful implementation. Most healthcare organizations typically need 2 weeks to review and gather resources internally.

During this phase your team will need to:

- Assign a **project manager** responsible for obtaining the internal approvals required to implement your licensed Medisolv product(s). For example, this person should be able to obtain approval to grant Medisolv access to your EHR data warehouse.
- Assign a **technical project manager** responsible for the technical set-up. For example, this person should be able to set up the server, make network firewall changes and install software.

DATA ACCESS & CONNECTIVITY

It's time to make our relationship "EHR official." The Medisolv Technical Team will work with your technical team to gain access to and build connectivity with your organization's EHR. Your technical team's support is critical here; establishing successful access within the 6-week time frame, and prior to the EHR Data Acquisition Start Date, is essential to making sure you can meet the first wave of reporting deadlines that you plan to submit with us.

During this phase your team will need to:

1. Get the appropriate permissions to grant Medisolv access to your EHR data warehouse.
2. Set up a server or workstation.
3. Configure the firewall settings to allow Medisolv to securely transmit data from your EHR to the Medisolv cloud.
4. Medisolv will install BeyondTrust as the remote access solution to the Medisolv server. Your team must provide Medisolv access to the Medisolv server.
5. Provide Medisolv the connection details for your EHR data warehouse and the read-only user account credentials to access the relevant EHR data.

Measure Analysis

-Concurrent-

While the tech experts are hard at work, you and your Medisolv Clinical Quality Advisor will use this time to evaluate your current quality initiatives and associated workflows, and analyze which measures make the most sense to implement, track, improve and submit.

****These steps must be completed prior to the EHR Data Acquisition Start Date****

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22 weeks

DATA ACQUISITION & VALIDATION

Once the appropriate and secure EHR connections are established, we're ready to acquire your data. The Medisolv Technical Team will extract all essential, historical data into our technical environment and begin the process of validating and re-validating it to make sure you have the cleanest possible data from the very start. We will collaborate with your technical team throughout this process to close gaps in your data as they are uncovered.

8 weeks

During this phase your team will need to:

1. Actively participate in recurring meetings with Medisolv to resolve any gaps in the data.

PLATFORM CONFIGURATION

Now that your data is ready to be put to good use, the Medisolv Technical Team will set up your Medisolv Platform and load all of your clean data into the platform's ENCOR application. We'll also complete another round of data validation and re-validation within the application.

4 weeks

Measure Analysis

-Concurrent-

At the same time, you and your Medisolv Clinical Quality Advisor will review your measure selection and work together to implement those measures. We'll also set up access for all of your end users in preparation for launch.

TRAINING & LAUNCH

It's the moment you've been waiting for! Your Medisolv Clinical Quality Advisor will guide your team(s) through a comprehensive ENCOR training program (typically 1 day per team) and then turn the keys over to you. You're now ready to use your quality data to advance patient care today and every day.

2 weeks

Timeline is based on implementation for one software solution using data from an established EHR, such as Epic, Meditech, or Cerner and can vary based on an organization's responsiveness and ability to meet scheduled deadlines.

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Below is a table that outlines high-level resource needs during both the implementation phase and for ongoing support of the ENCOR platform. This is an approximate estimation for high-level planning purposes. When you elect to move forward with the project, Medisolv will assign a Clinical Quality Advisor who will guide you through the implementation process and be engaged as your primary contact going forward. They will complete a more detailed project plan at the onset of the project.

The IT resources and work effort will be dependent upon several key factors:

- For the ENCOR platform solution, Medisolv only requires the Base Demographic information (inpatient/outpatient) in flat file format. Any remaining files to support additional data sets are considered optional for the hospital abstracted measures.
- If existing extracts are pulling most of the information included in the specification(s), then there will be less work effort needed to populate the flat files.
- IT analyst time will be somewhat dependent on EHR configuration, including the amount of customizations to common functions and workflows within your EHR instance.

ENCOR Platform				
Resources	Implementation (20 weeks)			Ongoing Support
	Weeks	Weekly Estimate (Hours)	Total (Hours)	Monthly Estimate (Hours)
Project Manager / Practice POC	1-8	1.0	8.0	As Needed
	10-20	2.0	20.0	
IT Network & Security Analyst	1-8	0.5	4.0	As Needed
	10-20	-	-	
Clinical Analyst / EHR SME	10-20	2.0	20.0	2.0
Practice Quality SME	10-20	2.0	20.0	2.0

Let Medisolv take your team to the next level.

What Happens After Implementation?

Once implementation is complete and your Medisolv Platform is live, that's when all the Medisolv goodness you've been waiting for begins. Here's what you can expect:

Medisolv Quality365™

You and your Medisolv Clinical Quality Advisor will meet regularly—and as often as needed—to monitor your performance, keep you up-to-date on regulatory changes, and strategize ways you can spur improvement year-round.

SubmissionsPlus™ Assurance

Your Medisolv Clinical Quality Advisor will manage all the moving parts of your submissions for you so you can get through reporting season with complete peace of mind.

Effortless Data Acquisition

The Medisolv Technical Team will update your Medisolv Platform as needed to make sure your data is current and keep you “up-to-spec” with changes in regulations and measures. Updates are quick, seamless, and completed during off hours so that your team never has to miss a beat.

Learn More

Check out our **Quality365 Calendar™**, which shows you the month-by-month work our teams do to help you achieve your reporting goals and deliver exceptional patient care day in and day out.