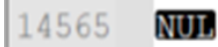# File Processing Rejections

Glossary of Terms

- **Informational: No Matching Case in IPP** – Typically, the CMIPPS/CMOPPS file does not have the necessary data for cases to qualify for measures OR the cases were not sent at all. This means no cases in the Base Demographics file received, share a CaseID and PatientID in the clinical file that has been imported. Please verify the base demographic file was submitted first. To eliminate these errors, only upload clinical files for cases in IPP.

- **Informational: Abstracted Case Locked -** The worksheet is not updated. The staging table is updated. If changes/updates were needed for these records, they would have to be unlocked first before accepting changes through file processing. Check the Cases No Longer in Population Report for cases that no longer qualify for an IPP.

- **Informational: Duplicate: Multiple Cases in the same upload** – For this type of rejection, one record from the duplicates gets accepted. Cleaning up duplicate cases helps reduce the number of rejections for this type during processing. No action is needed as the most recent record in the file gets accepted.

- **Rejected: Case already exists with different Discharge Quarter** - If the case is locked and the import has a discharge quarter.

- **Invalid Data:** Invalid Data comes in all forms; it is best to run the specific report needed to view the file processing rejections. These reports can be run directly from the Encor-a application. ***Must be a registered user of the application to attain these reports.**

- **Common Invalid Data rejections:**   *(in alphabetical order)*

Medisolv, Inc.
10960 Grantchester Way, Ste. 520
Columbia, MD 21044

P: (443) 539-0505
F: (443) 539-0509
E: info@medisolv.com

Facebook: Medisolv
Twitter: @Medisolv
Linkedin: company/medisolv

- o **Invalid: AdmitDateTime** – Inpatient Date Time type qualifier is missing or invalid format MM-DD-YYYY
- o **Invalid: AdmitDateTime prior to DateOfBirth** – AdmitDateTime prior to BirthDateTime
- o **Invalid: AdmitDiagnosis** – If blank or Null or Missing/Invalid Admit Diagnosis
- o **Invalid: ArrivalTime** – If Outpatient and Arrival Time is not a valid Time (format)
- o **Invalid: BirthDate –** Date of birth is missing or invalid format MM-DD-YYYY **(date must be valid)**
- o **Invalid: BirthDateTime** –Invalid Birth Date Time or invalid format
- o **Invalid: CmMedicareID** – CM_Medicare_ID field is blank or incorrect (not 6 characters long)
- o **Invalid: DateOfBirth prior to EncounterDate** – Date of Birth prior to Encounter Date
- o **Invalid: Diagnosis Code** – Verify code is valid for current report quarter
- o **Invalid: DischargeDateTime** – Inpatient Date Time type qualifier is missing or invalid format MM-DD-YYYY
- o **Invalid: DischargeDateTime prior to AdmitDateTime** – Discharge date prior to Admit Date Time
- o **Invalid: DischargeDisposition** – Ensure value is valid and meets current specifications
- o **Invalid: EncounterDate** - Outpatient Date Time type qualifier is missing or invalid format MM-DD-YYYY
- o **Invalid: Ethnicity** - Ethnicity not in Y or N format
- o **Invalid: HospitalUnit** - length greater than 50
- o **Invalid: Invalid CptCode1** – CPT code is not valid
- o **Invalid: Invalid CptCode2** - CPT code is not valid
- o **Invalid: Invalid CptCode3** - CPT code is not valid
- o **Invalid: Invalid CptCode4** - CPT code is not valid
- o **Invalid: Invalid CptCode5** - CPT code is not valid
- o **Invalid: Invalid EmCode** – E/M code is not valid
- o **Invalid: MedicalRecordNumber** – Patient Identifier is blank, null, invalid format
  - ▪ Unique identifier of the patient. (**Note:** The only allowed special characters are spaces, hyphens, dashes, and under-scores.)

- o **Invalid: Missing or Invalid PrimaryDiagnosis** – Invalid blank or null ICD-10-CM diagnosis code (Outpatient)
- o **Invalid: OtherCptDateTime** - Invalid time or format HH:MM or HHMM or UTD or NULL (Outpatient)
- o **Invalid: OtherDx** – Invalid blank or null ICD-10-CM diagnosis code (Outpatient)
  - ▪ **Note:** Errors located in the row/line below the outlined line number.
    - • Example: if the error is identified in row/line 20, look for error in row/line 21.
- o **Invalid: OtherPX** – Invalid blank or null ICD-10-PCS procedure code Other Primary Diagnosis (verify no decimal point or dot) (Inpatient)
  - ▪ Note: Errors located in the row/line below the outlined line number.
    - • Example: if the error is identified in row/line 20, look for error in row/line 21.
- o **Invalid: OtherProcedureDate** - Invalid date or format MM-DD-YYYY or UTD or NULL (Inpatient)
- o **Invalid: OtherProcedureTime** - Invalid time or format HH:MM or HHMM or UTD or NULL (Inpatient)
- o **Invalid: PatientId** – Patient Identifier is blank, null, any special character excluding underscore
  - ▪ Should be the unique identifier of the Outpatient encounter. **Note:** The only allowed special characters are spaces, hyphens, dashes, and under-scores.
- o **Invalid: PostalCode** - PostalCode is blank, null, or not in string.
  - ▪ 5- or 9-digit without hyphen, "HOMELESS," or "NON-US"
  - ▪ Use the hospital's postal code if unknown.
- o **Invalid: PrincipalProcedure** – Invalid ICD-10 Procedure Code (verify no decimal point or dot) (Inpatient)
- o **Invalid: PrincipalProcedureDate** – Invalid date or format MM-DD-YYYY or UTD or NULL (Inpatient)
- o **Invalid: PrincipalProcedureTime** – Invalid time or format HH:MM or HHMM or UTD or NULL (Inpatient)
- o **Invalid: Procedure Code** - Check if codes are valid/billable for encounters or discharge dates (Code should not contain decimal points or dots)

Medisolv, Inc.
10960 Grantchester Way, Ste. 520
Columbia, MD 21044

P: (443) 539-0505
F: (443) 539-0509
E: info@medisolv.com

Facebook: Medisolv
Twitter: @Medisolv
Linkedin: company/medisolv

- o **Invalid: Race** - 'Race not in '1', '2', '3', '4', '7' format
  - ▪ 1-White
  - ▪ 2-Black
  - ▪ 3-American Indian
  - ▪ 4- Asian or Pacific Islander
  - ▪ 7-UTD
- o **Invalid: Sex** - Sex not in M F or U format
- o **Invalid: SourceOfPayment** - Not in '1' or '2' format
  - ▪ 1-Medicare
  - ▪ 2-Not Medicare

Common Clinical File Rejections:

- o **Non-NPI value in ProviderID -** The ProviderID column is either blank or contains an invalid value.
- o **Invalid Data: File load contains disallowed characters –** Rejection due to a NUL byte found within the file.
  - ▪ 14565   NUL
- o **Rejected: Event restraint/seclusion times cannot be overwritten –** The seclusion time is overwriting the restrain time. Note: The restraint time takes precedence over the seclusion time.
- o **Rejected: Combined event restrain/seclusion time on the same day cannot be greater than 1 day -** Events are reported by date of Event, any Event that crosses midnight must be presented as TWO separate events (one for each day).
- o **Rejected: Event time overwrites existing events(s) -**The event time overlaps into the same time as another event for that case.

Rejection rules for dates and times regarding UTD values within HBIPS_EVT Unlimited:

Start Date	Start Times	Minutes	Action	Note
Valid	UTD or null	Valid	REJECT	Record contains start date and minutes but no Start time
Valid	Valid	UTD	ACCEPT	Record contains start date and start times but unable to determine minutes (UTD is a valid value)
Valid	UTD or null	UTD or null	ACCEPT	No start time or minutes, nothing to compare it to
UTD or NULL	Any Value	Any Value	REJECT	Only contains the start date